

February 1st, 2018

## QUALITY POLITICS

The Quality Management System of MILEXIA IBÉRICA S.A.U. is based on the quality of the products and services it provides in order to satisfy its customers. To achieve this goal and meet all interested parties' needs and expectations, we try to analyze and understand the context of our environment.

The key to success of this policy is the commitment of all who compose the organization, by putting it into practice and continuously improving our system in a sustainable environment that is defined and supported by the following criteria:

- Efficiency in the internal management, optimization of the resources and reach of the system's objectives through the review, measurement and improvement of its processes.
- Excellence in the solutions offered to our clients, so that these are high quality, reliable and competitive and adjusted to their requirements.
- Collaboration with all the interested parties of the organization, creating trusting, transparent and respectful relationships to satisfy their needs and expectations.
- Demanding rigor, confidentiality, truthfulness and integrity in all aspects of the professional activity, supported by our impartiality and corporate values.
- Adaptation and fulfillment of all legal, fiscal, mercantile and regulatory requirements.
- Leadership and commitment of our staff, encouraging their participation at all levels of the organization, so that there is enthusiasm and pride of belonging in an environment in which professional potential can be developed.

This policy will be communicated and extended within the organization so that it is always present in the development of our work as a manifest (reminder) of our firm commitment to Quality.



Dan Benzaquen  
Director General